

# Worldline Edge (EP2)

## INSTALLING EQUIPMENT

---

- Step 1**
- Take your Electronic Terminal out of box, plug in the charger and power up device by holding the power button on the left-hand side for 3 seconds.
  - Once your Electronic Terminal has powered on you will see the ANZ Worldline Logo. You can now start processing transactions.
- 

- Step 2**
- Please visit [anzworldline.com.au/merchant-support](https://anzworldline.com.au/merchant-support) to download a copy of the Worldline Edge (EP2) Terminal Guide for more information on using your terminal.
- 

If you experience any issues, please call our ANZ Worldline Payment Solutions helpdesk  
**1800 039 025**

## SWAPPING EQUIPMENT

---

- Step 1**
- Take your Electronic Terminal out of box, plug in the charger and power up device by holding the power button on the left-hand for 3 seconds.
  - Please call the ANZ Worldline Payment Solutions helpdesk on **1800 039 025** to configure your new terminal.
- 

- Step 2**
- Please visit [anzworldline.com.au/merchant-support](https://anzworldline.com.au/merchant-support) to download a copy of the Worldline Edge (EP2) Terminal Guide for more information on using your terminal.
- 

## TERMINAL PASSWORD

---

Your password was sent to you via email and is used to process refunds, Mail Order Telephone Order (MOTO) and Handkey transactions.

If you need to change your password, contact us on 1800 039 025.

**To finish the replacement of your terminal and (or) to return the old equipment,  
please turn over the page**

## **RETURNING FAULTY/OLD EQUIPMENT**

Please pack the following equipment in the return satchel provided:

- Your old Electronic Terminal
- Your old Electronic Terminal charging base if provided
- The old power supply unit
- All unused cables

Please **DO NOT** return your terminal to an ANZ branch.

**Call StarTrack to arrange a collection of faulty/old equipment on  
13 23 45**

**Say 'Pick-up Service' when you are prompted by the phone system and  
follow the prompts to complete the booking**



Note: As per your agreement with ANZ Worldline Payment Solutions, a replacement fee can be charged if the equipment is not returned within 30 days.

**Worldline Australia Pty Ltd**

ABN 50 645 073 034

ANZ Worldline Payment Solutions means Worldline Australia Pty Ltd ACN 645 073 034 ("Worldline"), a provider of merchant solutions. Worldline is not an authorised deposit taking institution (ADI) and entry into any agreement with Worldline is neither a deposit nor liability of Australia and New Zealand Banking Group Limited ACN 005 357 522 ("ANZ") or any of its related bodies corporate (together "ANZ Group"). Neither ANZ nor any other member of the ANZ Group stands behind or guarantees Worldline. 200.0502.02\_AUS\_EN/02.2026